

### **Caution Notice issued in Public Interest**

This is to notify to the general public that, we have received communication from RBI mentioning that complaints have been received from public against various entities which operate websites (names as onlinecsp, bankscsp, apnacsp, bankmitra etc) and contact public promising to enlist them as Customer Service Points (CSPs) of different commercial banks. The websites display the logos of various prominent commercial banks and images of their customer service points.

These entities collect varying amounts from the persons interested to open CSP and subsequently dupe them. Similar complaints have been received from West Bengal, Karnataka, Jharkhand, Uttar Pradesh, Maharashtra, Bihar etc. It may be mentioned that the entities which operate these websites are unincorporated bodies and are not registered with RBI as NBFCs.

Please note that commercial banks do not have a provision for online sourcing of application for allotment of CSP to general public. The general public is, therefore, being cheated in the name of banks through this novel modus operandi by the fraudsters which leverages on the system of banking correspondents which many banks use to deliver banking services.

Corporation Bank hereby cautions General Public against such fictitious / unauthorized claims by fraudsters to represent the Bank. The General Public is further advised not to fall prey to such fraudulent acts.

Corporation Bank shall not to be responsible for any loss or damage that may be incurred directly or indirectly in this regard.