

## e-Purse - Escalation Matrix

Customer Care:

Toll Free Number – 1800 425 3555

### Complaints

Level	Name	Contact Number	e-mail id
Level – I	Mr. Dayanand B Hallial	080-22295292	<a href="mailto:epurse@corpbank.co.in">epurse@corpbank.co.in</a>
Level – II	Mr. Shivamurthy	080-22295292	<a href="mailto:epurse@corpbank.co.in">epurse@corpbank.co.in</a>
Level III	Mr. Alok Rathore	080-22295289	<a href="mailto:FCSBLR@corpbank.co.in">FCSBLR@corpbank.co.in</a>